

KANE COUNTY WATER CONSERVANCY DISTRICT

Board Members:

Bonnie Altig—Cedar Mountain
Merlin Esplin—Long Valley
Brent Judd—Kanab Creek/Alton
Dirk Clayton—Kanab Creek/E-W
Cloyd Chamberlain—Kanab Creek/N-S
Kenneth Smith—Johnson Canyon
Tony Chelewski—Paria River

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KANAB, UT 84741
435-644-3997
KCWCD@KANAB.NET
WWW.KCWCD.COM

Management:

Michael E. Noel—Director
Randall Brown—Office Manager
Jeff Hoyt—DCWS Superintendent
Mark Fisher—JCWS Superintendent
Roger Williams—Certified Water Operator



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GOVERNOR HERBERT DECLARES DISASTER AFTER WINTER STORM

Governor Herbert declared a disaster area for portions of Southern Utah after winter storms during December of 2010 wreaked havoc. Duck Creek Village was affected by such a storm. Snow began falling on December 20, 2010 and continued for several days. Total accumulation exceeded 6 feet in some areas. Throughout the Duck Creek Area, the heavy, wet snow caused massive destruction. Healthy, mature trees fell like dominoes. Roads were blocked due to the number of felled trees. Power was out for more than one week causing pipes to

freeze and then leak when power was restored and lines thawed.

The Kane County Water Conservancy District (KCWCD) suffered damage to facilities and lines. Due

to the disaster declaration by Gov. Herbert, KCWCD was able to receive relief through FEMA (Federal Emergency Management Agency) to help recoup costs of repairs.



Snow buries 6 foot fence around tank. Fallen trees demolish portions of fence.

ZION VIEW MOUNTAIN ESTATES PROJECT

KCWCD is working with the Zion View Mountain Estates property owners to bring a new state-approved culinary water system to this area.

KCWCD has been working to solidify funding, conduct environmental studies, coordinate with utilities and the Forest Service to work out details and logistics. KCWCD is in the process of pursuing funding which could be secured in the latter part of 2011. This likely will push construction to 2012.

We appreciate the input and participation of those who have responded to the surveys and requests for input. If you have not responded to the surveys we encourage you submit your survey or contact KCWCD if you did not receive one, or are a new property owner. Due to the positive feedback and support of the proposed utilities project KCWCD is continuing to work through the process to fund and move forward with the proposed project. Additional information will likely be delivered to each property owner in the fall or winter of 2011 and construction of road improvements, water improvements, power and phone improvements is expected in 2012.

KCWCD anticipates that payment of impact fees (or 20% down payment) will not be required from property owners until spring 2012 or later.

Updates on the progress of this project will be posted to our website at www.kcwcd.com.

JACKSON RESERVOIR NEARS COMPLETION

The Jackson Flat Reservoir Project is rapidly nearing its close. With contractors working steadily throughout this winter (when weather permitted) the reservoir is scheduled to be completed in September of this year.

What does this mean for

Kane County Citizens? Recreation possibilities at the reservoir site may include fishing, camping, and picnic sites.

The main purpose of the reservoir is to capture winter runoff to be stored and used during the summer by

users of the Kanab Irrigation Company, thereby cutting down rationing for water users during the dry summer months.

Engineers estimate that the reservoir will fill in 2-5 years depending on rain/snowfall.

KCWCD SERVICE CALL POLICY (DUCK CREEK & JOHNSON CANYON SYSTEMS)

Summer can be a busy time for our water users. Many customers see larger usage during these months than during the winter. Because more customers visit property on Cedar Mountain, more questions arise.

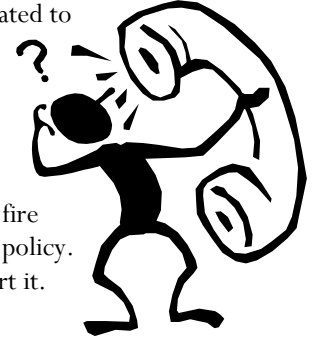
KCWCD personnel are happy to assist you and answer your questions. The following policy outlines what you should do regarding a question or concern:

- Please address all concerns to the main office in Kanab. Our phone# is 435-644-3997. You can also e-mail a question or concern to kcwcd@kanab.net. It is vital that you call the main office first so that the appropriate personnel can be contacted for you. After hours, our voice mail will provide emergency contact information.
- Service Calls are subject to a \$45.00 per hour charge with a one hour minimum during regular business

hours. This fee increases to \$60.00 per hour after hours. This fee is in addition to any parts or other supplies needed to complete work required.

- If you wish to dispute a meter reading, water pressure, etc, a Certified Water Operator will come to your service address providing that the customer is present. The service call fee applies to these calls unless our Certified Water Operator determines the issue is related to faulty equipment maintained by KCWCD.

Calls to report possible leaks within our system (main lines, service lines, fire hydrants, etc.) are not subject to this policy. If you see water running, please report it.



Kane County Water Conservancy District Duck Creek Water System Policies and Guidelines

Monthly Water User Fee Schedule—Residential

Description	Cost	Rate Structure
Level 1: Base Rate (No Water)	\$15.00	Base Rate—No Water Included*
Level 2: + \$2.00 per 1,000 Gallons	2.00	1-15,000 Gallons Per Month
Level 3: + 2.25 per 1,000 Gallons	2.25	15001-20,000 Gallons Per Month
Level 4: + \$2.50 per 1,000 Gallons	2.50	20,001 + Gallons Per Month

***\$15.00 base charge applies to all meters regardless of usage.
This fee also applies to vacant lots with a meter.**

As a user of the Duck Creek culinary water system, access to over 2.5 million gallons of storage is available to you. This system has been designed to meet all state and county fire protection regulations.

Here are a few things to keep in mind when using your water:

- **ALWAYS** turn your water off at the customer valve by the meter when leaving your property. By doing so, you are keeping pressure out of the line to your house which can prevent leaks and a high water bill. Also, please make sure you always turn the valve completely to the on or off position to prevent excess water usage.
- We highly recommend that you install a pressure-reducing valve (PRV) on your side of the meter to prevent a line break. Kane County Code requires a PRV when the pressure is 80 PSI or greater. Pressures in the Duck

Creek Water System can be as high as 150 PSI.

- Maintenance of the customer valve (key, PVC extension, and extension cap) is the customer's responsibility.
- If you need to access your meter inside of the barrel, please be sure to replace the foam plug securely on top of the meter and replace the meter lid. Any damage caused by customers accessing the meter — rodent damage, freezing, frayed wires. will be charged to the customer.
- Snow removal and access surrounding the meter is the customer's responsibility. If you call for service and the snow around your meter has not been cleared, we cannot respond.
- Service calls are subject to the policy

detailed above.

- The Kane County Water Conservancy District will maintain all equipment within the meter barrel and the blue marker.

Possible Base Rate Increase For Duck Creek Water System

An increase in the base rate on all meters within the Duck Creek Water System (DCWS) has been proposed for the 2011-12 fiscal year. The Board of Directors are considering increasing the base rate by as much as \$3.00 per month.

Since the DCWS came online in 2001, the base rate has remained constant at \$15.00, however, the need to increase the rates are due to:

- Increases in state mandated testing for culinary water systems.
- Fuel & equipment cost increases
- Rising costs of materials
- Increasing system maintenance expenses
- Inflationary pressures

The Board of Directors will discuss the issue over the next few months. If a rate increase is proposed, a public notice will be posted.

Please address any concerns you have to your board member at our website: kcwcd.com