

# **FAQS FOR THE SWAINS CREEK WATER SYSTEM**

## **KANE COUNTY WATER CONSERVANCY DISTRICT**

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### **WHEN WILL THE WATER BE TURNED ON AT MY LOT?**

There 2 contractors each with several crews working to get the system up and working as soon as possible. Pipelines and meters will be placed all summer long, and tests on the system will need to be done before the water can be turned on. The goal is to have the system provide water to the meters by November 1<sup>st</sup> of this year, and we think this can be done, however this is an enormous project and the schedule is contingent upon a number of factors.

### **WHAT IF I HAVE CHANGED WHERE I WANT MY METER?**

If you decide to change where to put the water meter, just go up to your lot before the meter crew goes by and put a sign of some sort showing the location where you want the meter placed. As the system is installed, if a sign indicating a new location is located along a property line it will override the location indicated on the map that you mailed in. As outlined in the letter asking where you wanted your meter, the meter will need to be located on the property line adjacent to a road.

### **WILL IT BE POSSIBLE TO CONNECT AT A LATER DATE, AND WHAT WILL BE THE CHARGES TO CONNECT THEN?**

The current \$3000 impact fee and a \$1000 connection fee will increase upon completion of the system.

### **CAN ONE METER SERVICE TWO CABINS?**

No

### **CAN I KEEP MY WELL AFTER THE SYSTEM IS PUT IN?**

Yes

### **WHAT WILL THE METER LOOK LIKE?**

The meters will be installed inside a white meter barrel 15 inches wide and 6 feet deep into the ground. 6-12 inches of the barrel will stick up out of the ground. A marker and smaller pipe will also stick up a few feet above the barrel. The marker is so your meter can be found in the winter when the snow has covered it, and the smaller pipe is access to the stop and waste valve to turn your connection on and off at the meter barrel.

### **WHAT IS THE PURPOSE OF A PRESSURE REDUCING VALVE?**

Everyone connecting to the system should install a pressure reducing valve on the line to their cabin. Pressures in the system will vary due to location, and usage in the area. Higher pressures can cause damage to plumbing that is older or in disrepair inside your cabin and leaks may form. A pressure reducing valve regulates the pressure that is allowed to your cabin reducing the chance of damage from high pressure inside your cabin.

### **DO I NEED TO WORRY ABOUT MY PIPES FREEZING AND BREAKING IN MY CABIN?**

If you leave your cabin for an extended period of time you may want to turn your water off at the meter and drain the lines. In the summer this will prevent you from being charged for any leaks or water used in the cabin when you are not there. In the winter time this will prevent the lines from freezing and breaking.

### **ONCE THE METER IS INSTALLED HOW DO I GET THE WATER TO MY CABIN?**

There are a number of local contractors that have been available in the past to complete installations from the installed meter barrel to your cabin. The charge will vary by connection due to distance, amount of rock encountered and required bury depth. This connection can be made any time after the meter barrel is installed, but service will not begin until the system is completed and tested. The contractors will connect onto a valve located at the bottom of your meter barrel and run a ¾" blue poly pipe to your cabin. The line should be buried 6 feet deep if you plan to use the water in the winter.

### **WHERE DO I GET A WATER KEY TO TURN THE WATER ON AND OFF AT MY METER?**

Water keys will be available at the Loose Wheels and True Value in Duck Creek Village.

### **WHEN WILL THE ROAD TO MY CABIN BE CLOSED FOR CONSTRUCTION OF THE SYSTEM?**

Although we do not know where crews will be working specific days throughout the summer, we will have the contractor post notices and provide traffic control devices to help smooth the process. The KCWCD website (<http://www.kcwcd.com/>) will also be updated to provide information including projected road closures, project timeline and other important information regarding the water improvements project.

If you have any additional questions please feel free to call the Kane County Water Conservancy District at (435) 644-3997 or Sunrise Engineering at (435) 652-8450.